



MISSISSIPPI STATE DEPARTMENT OF HEALTH

Memorandum

Date: August 5, 2013

To: All Licensed Ambulance Services

From: Donna Etheridge, EMS Data Systems Manager
Bureau of Emergency Medical Services (BEMS)

RE: **Update State/Service/Rescue Bridge Version 5.9**

On **Tuesday, August 13, 2013** at approximately 9:00 AM Central, Imagetrend will be updating your State/Service/Rescue Bridge to version 5.9. This upgrade may result in a service disruption up to 60 minutes in length. The release notes are attached to this email with details about the improvements and new features included in this update.

Here are some important new features included in this release:

Field Bridge Tablet Enhancements

Technology is rapidly evolving, as is the need to stay current with the latest trends for ease of use on mobile devices. We encourage you to explore the latest advancements in Field Bridge.

Benefit from easier use, even in dynamic situations, with larger icons and buttons and utilize the enhanced Procedure Power Tool™. Edge-to-edge display is supported on a wider variety of screen sizes for different tablets - resizing occurs automatically and does not require any interaction or setting adjustments from the user. With this update, the Power Tool takes full advantage of the device's available display.

Scheduler Shift Trade Offer

Scheduler has been enhanced with a new shift trading feature, allowing crew members to offer their scheduled shift for trade. Users can view their trade offer status and other shifts available for trade. Administrators can apply their desired level of automation control by setting automatic or manual approval of trades.

Other important dates to be mindful of:

Maintenance Release 5.9.1.0 Wednesday, August 7
Maintenance Release 5.9.2.0 Wednesday, August 21
Server Maintenance Wednesday, August 28 between 9pm – 11pm Central
Maintenance Release 5.9.3.0 Wednesday, September 4
Maintenance Release 5.9.4.0 Wednesday, September 18

Please contact Donna Smith donna.smith@msdh.state.ms.us, 1.601.576.8211, ImageTrend EDS support at support@imagetrend.com, 1.888.469.7789 if you have any questions about this process.

Thank you for your continued support,

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